

May 2021
Bulletin #21073

Announcing Our 2020-2021 Platinum Level Service Dealers



Platinum Level
SERVICE PROVIDER | 2020-2021

At Sharp, we highly value our dealer community for all your hard work, the solutions you bring our joint end-user customers and your dedication to our selling and servicing Sharp technology.

That is why we are proud to announce that 75 Sharp dealerships achieved an A Rating or higher in our Platinum Level Service Provider recognition program for the 2020 – 2021 Fiscal Year.

The program recognizes and rewards service organizations for exceeding performance benchmarks and implementing industry best practices. In order to make the list, organizations must show excellence in the following critical areas of service delivery:

- Using genuine Sharp parts and supplies
- Commitment to training
- Using remote diagnostic technology, and
- Timely updating of call tracking tickets

Please join me in congratulating the following dealerships with the AAA rating being the highest level of achievement.

AAA Rating:

A.D. Solutions
Allen Business Machines
Allfax Specialties, Inc.
C3 Technologies
Centric Business Systems
Coastal Business Systems
Definitive Technology Solutions, Inc
Fraser Advanced Information Systems
Les Olson Company
Millennium Business Systems
Platinum Copier Solutions , LLC
RITE Technology Inc.
Shore Business Solutions
Southwest Office Systems, Inc.

Standard Office Systems of Atlanta, Inc.
The Wilson Group

AA Rating

Advanced Imaging Solutions
All Copy Products
Atlantic Business Systems
Business Equipment Center
Business World
Chattanooga Business Machines
Copeco
Copier Consultants
Copy Link
CPC Office Technologies
Creative Office Solutions
DCA Imaging
Doing Better Business
Frontier Business Products
Goodsuite
Gray & Creech
Imagine Technologies
Innovex
LDI
Loudy Office Machines
Miller Document Solutions
NBM
OBM
Office Copying Equipment
Pacific Business Technologies North
Prodata
Pulse Technology
RDI
Rhyme Supply Service
Select Business Bakersfield
Skelton Business Equipment
Smart Image Systems
Smile Business Products
South Mississippi Business Machines
Sterling Business Machine
TLC Office Systems
The Office People
UTEC
Young Systems

A Rating

AAA Business Systems, Inc.
Access Systems
Applied Business Concepts

B&C Business Products
Better Business Solutions
Central Digital Solutions
DME (Donnellon McCarthy)
GFI Digital
Hilyard's Business Solutions
ibT, Inc.
Image 2000
Image Business Solutions
Lakeland Office Systems
Managed Business Solutions
MMIT Business Solutions Group
Ozark Business Systems
Pacific Office Automation
Powers Business Machines
Shore Office Systems
Stone Office Equipment
The Office Technology Group

Each of the above dealerships will be contacted with more details about the benefits of the program.

To learn more about the 2020 – 2021 Platinum Level Service Program [download bulletin 20102 >>](#)

Thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read 'Greg Gumpright', with a stylized flourish extending from the end.

Greg Gumpright
Director, Services and Support
Sharp Imaging and Information Company of America

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